



## QUALITY POLICY

WellDrill is a specialist water well drilling company. We have the people, equipment and resources to undertake any form of water exploration, extraction, monitoring and re-injection bore drilling.

The nature of our business places particular emphasis upon experience, workmanship, capability and systematic operations and maintenance. The Company attaches major importance to service provision based on conformity to industry requirements and customer satisfaction which ensures repeat business.

The goals of our quality-based approach are:

- Continuous improvement in the quality of our services and competitiveness of our business;
- Ongoing and increased client satisfaction;
- Reduction of drilling operational issues and costs; and
- Increased pride in the Company and a team spirit based on positive performance.

### Our Commitment

WellDrill is committed to satisfying the expectations of our Clients in providing a quality standard of work and service that meets, as a minimum, the contracted quality control requirements. Achieving this standard is the prime responsibility of all our personnel.

All personnel, including casual and part-time employees, must become familiar with the requirements of the Quality Management System and then ensure that the requirements and intent of the system are satisfied.

Management recognises their responsibility is to provide the resources necessary to ensure that products and services meet both the expectation and needs of our Clients and other applicable requirements.

### Quality Improvement

Our company's mission, goals and objectives are directed towards ongoing process improvement as a basis for strengthening our competitive position and for improving product and service standards.

To achieve this WellDrill will:

- Understand our clients' needs and expectations and provide services that consistently meet or exceed client requirements;
- Cultivate and maintain the commitment to continual improvement. Promote a working environment where training and tools are provided for all work to proceed in a safe, effective and efficient manner;
- Establish, review and monitor its quality performance and implement improvements as and when appropriate; and
- Continually seek to improve the effectiveness of the Company's management systems.

A handwritten signature in black ink, appearing to read "Luke Pember".

**LUKE PEMBER**  
General Manager

Date: 25/11/2024